DDS WIRELESS

Pathfinder™ Cloud

Product Brochure

The taxi management system for taxi fleets ranging in size from 50 to 5,000

"I have been using PathFinder for more than 5 years. PathFinder's configurability has allowed me to change my business model a number of times. I now have a black car fleet, expanded my corporate accounts business, and shifted my taxi fleet to focus more on paratransit."

Coop/Owner - 800 Taxi's

Overview

Deployed in some of the largest taxi fleets in North America and Europe, PathFinder is one of the most configurable and comprehensive dispatch systems in the cloud today. PathFinder's taxi management system gives you the power and flexibility to dispatch your fleet efficiently, while maximizing your service levels and reducing your costs.

PathFinder is the world's most configurable taxi management system.

Adjusts to your specific business needs

- Automate your operations with real-time business intelligence
- Count on security and reliability, whether self-hosted or in the cloud
- Expand and adapt to market needs with our open API to add booking channels
- Set up contingency plans for events management, emergency handling and suspension management

Adapts to driver and passenger needs for optimal satisfaction

- Improve the passenger experience with the fastest possible pickup
- Increase service levels and protect privacy by anonymously connecting the passenger and the driver
- Keep drivers satisfied with automated, transparent and fair dispatching via web, text or phone
- Allow drivers to accept various forms of payment
- Keep drivers safe with vehicle tracking, safe dispatch and real-time messaging

"Since moving to DDS, I have seen an uptick in number of satisfied customers, an increase in the number of bookings and my drivers are a lot happier as well."

Fredrick Listream, Owner, 150-vehicle taxi operator

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3

Major Capabilities

Driver Pro

This app allows drivers to accept jobs and manage their activities, and identify busy areas with heat maps and hot zones. Available on Android tablets or the mSlate ruggedized tablet.

- Allow drivers to accept jobs and manage their activities, and identify busy areas with heat maps and hot zones
- Runs on a range of consumer Android tablets* or the DDS mSlate™ ruggedized tablet

Driver Assistant

This app enables drivers to receive and accept trips while away from their vehicles without jeopardizing service standards or customer experience. Available on iOS or Android.

- Allow drivers to Modernize vehicle and accept trips while away from their vehicles
- Maintain an optimal customer experience
- Available for iOS* or Android*

Soft Meter

This app allows drivers to accept jobs and manage their activities, and identify busy areas with heat maps and hot zones. Available on Android tablets or the mSlate ruggedized tablet.

- The front of your vehicle at a fraction of the cost
- Increase driver efficiency and reduce errors
- Provide precise time and distance measurement
- Easy to use and unobtrusive

API

Pathfinder has an open API that allows you the customer to decide what other applications you would like to integrate with. You can do it or we can do it for you. It is up to you.

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4

Our Purpose

At DDS we believe that all stakeholders involved in the execution of the booking process should benefit.

Taking care of the Passenger

Quickest and closest dispatching Customer feels safe and secure in booking the fastest and most convenient way to get to their destination.

- Industry Best Route Optimization
- On-Time Pickup & Drop-off
- Notifications & Alerts
- AND MORE

Taking care of the Planner

Driver makes more money, provides better service, can pick and choose best jobs suited to them and feels safe on the road doing it.

- Advanced Dispatch System
- Driver App
- Heat Map, Hot Zone
- Job Reservations
- Vehicle tracking
- Various Payment options
- Safe Dispatch and Messaging
- AND MORE

Taking care of Dispatch

Book jobs faster, provide better service to the passenger and have a better relationship with the driver.

- Automatic customer identification
- Call Taker Validation and identification
- CRM-Customer Relationship management
- Automatic dispatch
- Vehicle attributes and types
- Fare estimate
- AND MORE

Taking care of Administrator

Get insight into what has occurred and what will occur in your business and adjust your plans accordingly

- Reporting
- Real time snapshots
- Custom reports
- Job Monitoring
- Events management
- Emergency handling
- Suspension management
- Taxi and driver management
- User Management
- Taxi Map and Vehicle tracking
- AND MORE

About DDS

DDS Wireless Inc. is number one in real-time scheduling and dispatch software. As the only fleet management solutions provider in the world that also provides hardware, we're the industry experts in on-demand people movement. DDS has years of experience in operating on a global scale. We are headquartered in Richmond, Canada and have regional offices in Seattle, Sweden, Finland and the UK. We also have sales, support and technical personnel employed across the globe in Canada, the U.S., Europe and Asia.

- **30 Years** of Transportation Leadership
- **400 Million** Trips Performed Annually
- **225 Systems** Deployed in 11 Countries Globally
- **90,000** Mobile Data Terminals Deployed

Ready to optimize your transportation organization?

400 million trips are booked and managed annually through DDS Solutions.

BOOK A DEMO

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6